Dept Poll
Survey Results

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1. Were you aware that the San Jose Police Department was hiring police officers?

		Response	Response
		Percent	Count
Yes		96.5%	443
No		3.5%	· 16
		answered question	459
		skipped question	1

2. How many years of service as a police officer do you have with San Jose PD and other police departments combined?

	*	Response	Response
	• ",	Percent	Count
1		0.0%	0
2		0.0%	. 0
3		1.1%	5
4		2.2%	10
5	Ť	5.0%	23
6		4.8%	22
7		3.5%	16
8		0.7%	3
		answered question	457
		skipped question	3

2. How many years of service as a police officer do you have with San Jose PD and other police departments combined?

combined?		
9	3.1%	14
10	5.9%	27
11	3.3%	15
12	2.8%	13
13	3.7%	17
14	5.3%	24
15	5.5%	25
16	6.8%	31
17	7.7%	3!
18	5.7%	2
19	4.2%	1
20	6.8%	3
21	1.3%	
22	6.1%	2
23	4.4%	2
24	3.5%	•
25	1.8%	
26	0.7%	
27	1.5%	
28	0.7%	
29	1.1%	
	answered question	4
	skipped question	;

2. How many years of service as a police officer do you have with San Jose PD and other police departments combined?

30+	1.1%	5
	answered question	457
•	skipped question	3

3. List the top 3 things about the San Jose Police Department that drew you here $_{\mbox{\tiny L}}$

· .	Response	Response
,	Percent	Count
Community Policing	1.3%	6
Reputation	57.5%	262
Pay/Salary	49.1%	224
Specialized Units	36,6%	· 167
Large Agency/Resources	19.1%	87
Positive Work Environment	11.0%	50
Benefits	31.8%	145
Retirement	25. 2 %	115
Proactive/Action	10.7%	49
Safest City	2.0%	9
Community Support	0.2%	1
SJ Mayor/Council Pro PD	0.7%	3
	answered question	456
	skipped question	4

3. List the top 3 things	about the San Jose Poli	ce Department that drev	w you here
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Community Support	0.4%	2
Resident/Hometown	11.6%	53
Diversity	1.8%	8
Leadership	2.2%	10
Lateral to SJPD Opportunity	0.2%	1
Training	3.9%	18
Career Opportunities	18.4%	84
Job Security	4.6%	21
SJPD is Hiring	2.9%	13
Geographic Location	4.8%	22
3 Days Off	1.5%	7
Extra Perks, ie Gym, Lockers	0.4%	2
Aspired to be a SJ Ofc.	0.9%	4
POA	0.2%	1
Progressive Dept	0.4%	2
Professionalism	3.1%	14
•	answered question	456
	skipped question	′ 4

4. Would you refer a close friend or relative to apply to the San Jose Police Department?

		Response	Response
		Percent	Count
Yes		10.7%	49
No		89.3%	408
		answered question	457
		skipped question	3

5. If no (from question no. 4), would a greater incentive in what is currently being offered for referrals change your mind?

				Response	Response
				Percent	Count
Yes				15.8%	61
No				84.2%	325
	,	*		answered question	386
				skipped question	74

6. What do you think is the best selling point of the San Jose Police Department?

	Percent	Count
Geographic Location	. 0.5%	2
None	35.3%	4 153
Training	4.8%	6 21
Officers at PD	13.19	6 57
Large Agency	7.19	% 31
Academy Training to Lateral Elsewhere	13.19	% 57
Career Opportunities	4.89	% 2'
Specialized Assignments	9.7	% . 4
Experience	6.0	% 2
Getting the job done	0.7	% -
Job excitement	1.4	%
Unknown	2.8	3%
Positive Work Environment	1.4	4%
Patrol	0.2	2%
Professionalism	2.5	3%
POA	0.	2%
SJPD is Hiring	1.	8%
Reputation	3.	.0%
Educated Officers	0	.5%
•	answered ques	tion
	skipped ques	ition 2

8 1	What do you	think is the	est selling poin	t of the San	Jose Police	Department?
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	skipped question .	26
	answered question	434
4-10 Work Schedule	0.2%	1
Employment	1.8%	8
Benefits	0.2%	1
Lots of Overtime	0.5%	2
No Micro Management	1.4%	6

7. What do you think is the worst selling point of the San Jose Police Department?

	Response Percent	Response Count
Second Tier for New Hires	0.7%	3
Pay/Salary	37.5%	167
Pension/Retirement	29.2%	130
City Govt Officials	21.6%	96
Lack of Support from City	22.2%	. 99
Morale	10.6%	47
Staffing Levels	5.6%	25
Job Security	4.3%	1
Time Off	1.6%	1
	answered question	44
*	skipped question	15

7. What do you think is the worst selling point of the San Jose Police Department?

•	V 10 M	
Measure B	5.8%	26
Leadership at PD	12.6%	56
Everything	6.7%	30
City Politics	4.7%	21
Reduced Specialized Units	2.0%	9
Safest City	0.4%	2
Lack/Poor Training	0.2%	1
Payjobs at Straight Time'	0.2%	1
Command Staff (mentioned)	3.6%	16
	answered question	445
	skipped question	15

8. When you first applied, how did you come to find out that the San Jose Police Department was hiring?

	Response	Response
San Jose PD Officer/Recruiter	32.5%	145
SJPD website	3.8%	17
Internet (Non-Specific)	7.2%	32
Walk-in	0.9%	4
	answered question	446
	skipped question	14

8. When you first applied, how did you come to find out that the s	San Jose Police Department was hiring?	
Dont Remember/Unknown	4.0%	18
Word of Mouth	23.3%	104
Job Fair	2.9%	13
Internship	0.4%	2
PAL/Reserve/VOLT	0.7%	3
Called PD	5.4%	24
Job Announcement	2.5%	11
Other Law Enforcement Referral	4.3%	19
Called Recruiting Unit	1.3%	6
Internet Police Forum	0.4%	2
SJ City Employee	0.4%	2
SJ City Website	0.9%	4
Announcement at College	4.3%	19
Career Presentation	0.9%	. 4
Interest Card	0.7%	3
Research Led to Apply	2.0%	9
Newspaper	2.5%	11
Radio	0.9%	4
Inquired at City Hall	0.2%	. 1
Always Wanted to Work at SJPD	2.5%	11
	answered question	446
	skipped question	14

9. Due to recent events, have you planned to retire or lateral soon, within the next:

			Response .	Response
			Percent	Count
1 years		r	42.2%	133
2 years			28.6%	90
3 years	·		29.2%	92
			answered question	315
			skipped question	145

10. If yes (to question no. 9), have you applied to another police department?

	•			
			Response	Response
			Percent	Count
Yes	•		45.0%	183
No			55.0%	224
			answered question	407
		*	skipped question	53

11. If yes (to question no. 9), looking to another career choice?

		Desmanas
	Response	Response
	Percent	Count
Yes	55.9%	229
No	44.1%	181
	answered-question-	
	skipped question	50

12. If yes (to question no. 9), what factor(s) could be chaged to make you stay? Example: more available time-off, better work schedule, salary, etc.

	Response	Response
	Percent	Count
Pay/Salary	70.3%	256
Morale	1.4%	5
Re-Establish closed Assignments	1.4%	5
Pension/Retirement	30.2%	110
Benefits	28.6%	104
Restore Reputation	0.3%	,
Increased Time Off availability	22.0%	8
10% payout restored	6.3%	2
	answered question	- 36
	skipped question	96

12. If yes (to question no. 9), what factor(s) could be chaged to make you stay? Example: more available time-off, better work schedule, salary, etc.

Removal of Measure B	7.1%	26
	•	
Better Dept. Leadership	8.8%	32
Support from City Officials	8.0%	29
Change in City Officials	7.7%	28
Nothing	6.9%	25
Increase Hiring/Staffing	4.4%	16
Better Overtime Policles	1.9%	7
Better working Conditions	1.9%	7
Less Contribution to Retirement	3.3%	12
Rotating Shifts	0.5%	2
Better Equip/Vehs/Tech	0.5%	2
More updated training	0.8%	3
Better Mission	0.8%	3
Less polítics	0.8%	3
Night Differential	0.3%	1
Stronger POA	0.5%	2
Better work schedule	13.5%	49
a	inswered question	364
	skipped question	96

13. Do you personally know someone within the department that has applied to another police department?

		Response	Response
		Percent	Count
Yes		99.3%	450
No	,	0.7%	3
	, a	nswered question	453
		skipped question	7

14. What is your highest level of education?

14, Tilliano year ingiliano		
	Response	Response
	Percent	Count
College Credits	11.7%	53
Associate's Degree	20.8%	94
Bachelor's Degree	69.6%	270
Master's Degree +	7.9%	36
	answered question	453
*	skipped question	7

15. Would you refer an officer from another police agency to apply to the San Jose Police Department?

		the state of the s	
		Response	Response Count
Yes		2.4%	11
No		97.6%	443
	· .	answered question	454
		skipped question	6

16. Are you Bilingual?

		1418	
		Response	Response
		Percent	Count
Yes		25.3%	114
No		74.7%	336
		answered question	450
		skipped question	10

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